



Notice to Residents



Monthly Electricity (Power Bill)

Special Discount Arrangement only for Ons Dorp Residents

14 September 2020

Recently Ons Dorp, working with an external company called **Total Utilities** (consulting and procurement specialists), did a tender to 8 Electricity Retailers e.g. Contact, Genesis, Mercury, Trustpower, Meridian, etc. for them to offer a discounted electricity rate to the **3 main components that make up your monthly electricity bill i.e. the kWh Unit Price, Daily Fixed Charge and the Electricity Authority Levy.**

As result of that work Total Utilities has recommended that we go with and offer to Residents in our 91 Villas the discount package offered by **Genesis.**

They (**Genesis**) were the **only Electricity Retailer** to offer the following for Villagers on a Low User plan. In the North Island, you are considered a Low User if you use less than 8,000 kWh annually.



- a **one off \$200 credit** for to those joining Genesis
- **Fly-Buys (1 point for every \$50)** for the next 12 month, 2 points if gas or LPG is added to the account
- **16% fixed discount** (standard is only 10% for prompt payment) if paying by direct debit, can elect the fixed term and receive invoices online
- The **kWh unit price for all-inclusive meters is fixed for 1 year at 23.67 cents after discount and excluding GST**, whereas all other Electricity Retailers can move their prices throughout the year. The usual rate for Low User kWh units varies between 27 cents to 33 cents for 1 kWh unit.

The **Daily Fixed Charge is fixed for 1 year at 25.20 cents after discount and excluding GST**, which is less than the usual rate charged by other Electricity Retailers being 33.3 cents.

Given the above **\$200 credit** and **additional 6% discount** that is only available through Genesis, the **Trust Board** would recommend that you change your electricity retailer to Genesis, if you are not already with them.

However, it is important to note, that if you have signed a fixed contract through your current Electricity Retailer (not Genesis) you may be charged a penalty fee for breaking your contract, which you should **contact and check** with your current Energy Retailer.

Also, you should check on the back page of your current monthly electricity bill what the following are:

- kWh Unit Price
- Daily Fixed Charge
- Electricity Authority Levy

If these charges on your **current bill are higher** than the following **discounted Genesis prices**:

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| • All-inclusive, or composite kWh unit price | 23.67 cents (per unit) |
| • Anytime or uncontrolled kWh unit price | 24.74 cents (per unit) |
| • Daily fixed charge | 25.20 cents (per day) |

and the **contract breakage fee** (if applicable) is **less than the \$200 credit** offered by Genesis then the Trust Board would recommend that you **change your Electricity Retailer to Genesis** as this will save you money throughout the coming year.

To get the Genesis **\$200 credit and the lower electricity prices** (even if you are currently with Genesis) you will need to call Ons Dorp Reception who will place your name, Villa number and phone number on a list which we will then provide to Genesis by 12pm on Friday 25th September. Genesis will then have one of their team members ring you to sign you up to the special Ons Dorp plan over the phone.

If you need any **help** on the above, please call **Karin Moore** on 838 6567 or drop in and see her at Reception in the Care Centre.

Gary Williams

General Manager