

WIRELESS FIBRE AT ONS DORP VILLAGE

INFORMATION TO ALL RESIDENTS

7th July 2020



1. Current situation at Ons Dorp

Currently at Ons Dorp, some residents access the internet through either a desktop or laptop computer. The only means now of connecting to the internet is through an internet provider, eg. 3G Wireless Vodafone at \$39.99 per month, or by using ADSL Copper / Wireless Internet Providers which varies from \$70.00 to \$120.00 per month.

Over the last 18 months Ons Dorp with assistance from Godfrey Mavunga of Bestcomm Ltd has been negotiating with Chorus to install the Fibre connection from McLeod Rd to the Care Centre so that a Wireless Fibre plan through Bestcomm Ltd as the internet provider is available to residents in all Villas in the Village at a cost of **\$65 per month (GST incl).**

I am very pleased to advise that we can now finally offer a **Wireless Fibre Bestcomm Ltd plan as from Tuesday the 7th of July 2020.**

2. What are the major advantages of the Wireless Fibre Bestcomm Ltd plan over the current 3G Wireless Vodafone and ADSL Copper Internet Providers?

The advantages can be summarised as follows:

- Fibre in sending messages and downloading content is approx. **10-15 x faster than ADSL.**
- Fibre is **more reliable** than 3G Wireless / ADSL in uploading and downloading internet content.
- Under the Vodafone SuperGold and Senior Net Landline Basic Plan it only provides 20 GB (for \$39.99 + additional cost for additional data) of usable data whereas **Fibre data capacity is unlimited** through the Wireless Fibre Bestcomm Ltd plan.

- Under the current 3G Wireless / ADSL Broadband plans every time you make a local phone call from a landline to a mobile you are currently paying approx. an extra \$0.36 per minute. While if you are making **international calls** to an overseas landline or mobile phone you will incur additional charges in your monthly bill eg. if you are calling the Netherlands on a landline, you pay a minimum extra cost of \$0.26 per minute while if you are calling a mobile it is approx. \$0.81 per minute.

Under the **Wireless Fibre Bestcomm Ltd plan** for **international calls** you will pay **no additional charges** to most countries (81 so far) in the world (list of countries to be provided by Bestcomm Ltd).

- The **Fibre streaming speed** for the Wireless Fibre Bestcomm Ltd plan is up to 150Mbps for downloading and 100Mbps for uploading, **which is significantly faster** than the 3G Wireless Vodafone (download 15-20Mbps and upload 2-3Mbps) and the ADSL Copper Internet Providers (download 10-12Mbps and upload 1-2Mbps).
- **Video Conference** by Zoom with family/friends in NZ and worldwide overseas is **free for up 45 minutes** with the Wireless Fibre Bestcomm Ltd plan in a high definition.

3. What does it cost to have the Wireless Fibre Bestcomm Ltd plan?

The total annual cost for the **Wireless Fibre Bestcomm Ltd plan is \$65 per month or \$720 per year** if you sign up for a minimum 12 month contract, thus saving nearly 1 month's payment.

If you are already signed up to an existing internet provider eg. 3G Wireless Vodafone or ADSL Copper Internet Providers and you wish to sign up to the Wireless Fibre Bestcomm Ltd plan **you must firstly contact Bestcomm Ltd for advice at least 7 days before you cancel any existing contract.**

It will take approximately 4/5 working days to transfer your phone number from your existing provider.

Note: depending on where you are in your billing cycle with your current provider you may still be charged a portion of your existing contract for that month.

There is also a **one off cost** for the Wireless Fibre connection equipment which includes an outdoor receiver, an indoor wireless access point device, a router and a telephone adapter for **\$200** that is directly payable to Bestcomm Ltd.

4. How long will it take for me to get the Wireless Fibre Bestcomm Ltd plan at my Villa?

Once you have confirmed your order with Bestcomm Ltd they will arrange a time to visit your Villa to install (taking approx. up to 90 minutes) the Wireless Fibre equipment and answer any questions. The Wireless Fibre connection will be completed within 48 hours.

5. How do I sign up for the Wireless Fibre Bestcomm Ltd plan and who do I contact?

You need to **contact Godfrey Mavunga**, Services Manager, free phone: **0800 937 622**, or on his mobile at **021 0268 9367** or email him at **godfrey@bestcomm.co.nz**.

To get Wireless Fibre to your Villa **you will need to sign a contract supplied by/with Bestcomm Ltd**. The contract you sign is **not** with Ons Dorp.

Should you require any further information about the Wireless Fibre Bestcomm Ltd plan **please contact Godfrey Mavunga directly**.

Please **do not contact the Ons Dorp Reception or the Ons Dorp General Manager regarding the Wireless Fibre at Ons Dorp**.

It is **your choice** whether you stay with your current internet provider or choose Bestcomm Ltd for the Wireless Fibre option. That Ons Dorp is now able to offer Wireless Fibre is setting the Village up for the future.

Gary Williams - General Manager